



European Tracking Service on Pensions



European Forum on Pension Communication 2025

Date: Wednesday, 24 September 2025

Venue: Federal Pension Service (SFPD), Brussels

Moderation: Michel de Jonge, PGGM

Program

12.45 Welcome with coffee

13.00 **Welcome address** by Claudia Wegner-Wahnschaffe, Chair of the Board of Directors, ETS association

13.10 **Keynote speech** by Mario Nava, Directorate-General for Employment, Social Affairs and Inclusion

13:30 Opening speech by Vincent Mahieu, Service fédéral des Pensions, Belgium:
State pensions and the necessity of Pension Tracking systems

13:50 **Panel discussion** moderated by Ann Verlinden (PensioPlus)
Perspectives from policy makers and supervisors – **How to facilitate effective pension communication?**

Panelists: Carine Pilot (EIOPA), Giuliano Romani (ETUC), Giorgia Antonucci (Business Europe)

14.30 Break

14:50 **ETS in the context of the principle of free movement**

Developing association and services to support mobile workers.

Claudia Wegner-Wahnschaffe & Richard Bordignon, Executive Board of the ETS

15:10 **Keynote speech:**

Pension Literacy and Planning: Lessons from Early Engagement and Practical Tools in Poland

Mr. Tomasz Pawlikowski, representing perspective from ZUS, Poland

15:30 **Panel discussion** among professionals representing National Tracking Services in Europe: **How to make pension information truly accessible for participants.**

Malik El Maouhab, Federal Pension Service, Belgium; Christoph Debowski, ZfDR, Germany; Alex Bateman, Swedish Pension Agency (MinPension)

16:20 **Panel discussion** including stakeholders and professionals of National Tracking Services: **How to deal with continuous changes of pension systems in the NTS communications and other challenges for National Tracking Services.**

Claude Schotte, Belgian Federal Pension Service; Richard Bordignon, Union Retraite, France; Christin Naumann, Federal Ministry of Labour and Social Affairs, Germany; Stefan Taubert, Stichting Pensioenregister, The Netherlands

17:00 **Wrap up** and conclusions of the day by Steven Janssen, Sigedis

17:10 **Drinks**