

## **3<sup>rd</sup> ETS newsletter: Farewell 2020 and looking ahead optimistically**

### Dear readers and followers of the ETS project,

The year 2020 will lay behind us soon and we are all looking forward to our well-deserved winter holidays. It was a year that none of us had expected and that challenged, as well as changed the world. Nevertheless, we are happy that our project managed to succeed and to take important steps and activities. You will find articles on two of these steps in the enclosed newsletter:

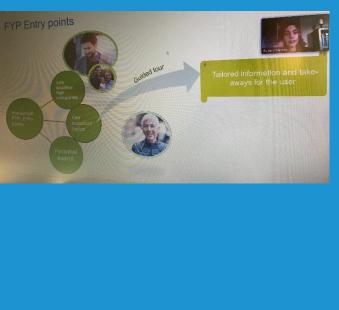
A follow-up workshop on pension communication, moderated by Lisa Brüggen, and the report on the results of our 2019 survey on the state of play of national tracking services.

We take the opportunity to thank you all for your interest and participation in the ETS project, and look forward to our future exchange in the year 2021.

Wishing you a wonderful festive season and our best wishes, especially health and happiness for the New Year.

Your ETS Team

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# Webinar on holistic pension information on the 26<sup>th</sup> of November

As a follow-up on our 1<sup>st</sup> webinar on pension communication held in July this year, the ETS project hosted an interactive workshop on the 26<sup>th</sup> of November. The goal of this workshop was to generate insights in the ETS pilot portal and how to design tailored pension information for mobile workers. In an interactive manner, we exchanged knowledge and ideas about how holistic pension information can be presented without creating information overload. More than 40 experts from 11 different countries attended the workshop!

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## Survey Report on the State-of-play of National Tracking Services 2019

In 2019, the ETS project conducted a survey on the state of play of national tracking services. In order to share the results with you, we have summarized them in the brochure which you can download below!

In the report, you can find an overview of the state of play of national tracking services in 2014, 2019 and a possible image for the future. In addition, you can read about the challenges and developments our respondents saw for national tracking services which are relevant for the ETS project as well.

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## A little reminder...

The ETS-project is a consortium of eight European partners. The goal of the consortium is to create a platform for mobile workers where they can find their pensions from across Europe. The aim is to make sure that no pension is left behind. The project is a collaboration of eight parties who are working on finding the best ways to create a platform that works for everyone.

#### Members of the consortium

- **AEIP** (European Association)
- **APG** (the Netherlands)
- ✓ Federal Pensions Service (Belgium)
- ✓ **Minpension.se** (Sweden)
- ✓ **PGGM** (the Netherlands)
- **Sigedis** (Belgium)
- The Swedish Pensions Agency (Sweden)
- **Verorgungsanstalt des Bundes und der Länder** (Germany)



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